



REFLECT, CELEBRATE AND SHARE YOUR LEARNING

REFLECTION

After any change or improvement work it is really good practice for a team to take time to reflect on how it went. There are tools that can help you with this but simply asking what went well, what went wrong and what would you do differently is a great starting point.

CELEBRATE AND SHARE LEARNING

Sharing any learning and knowledge from improvement work to other teams can be a great help. It can encourage others to undertake improvements or, where there are issues, it can help others avoid making the same mistakes and can help identify what can be replicated.

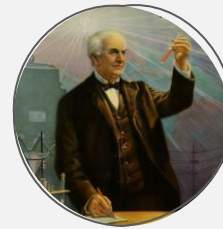
Think about who would benefit from your learning and how you can share this with them. Could you present at a team meeting or wider forum? We have a handy case study template to help with this and also a 'Success Stories' section within our Think QI pages? Feel free to send us your examples!



LOOK FOR MORE IMPROVEMENT OPPORTUNITIES

CONTINUOUS IMPROVEMENT NEVER ENDS!

What does a little bit better look like? This is incremental improvement. Processes can always be improved, improvement is a daily activity that is the responsibility of all of us.



Edison made 1,000 unsuccessful attempts at inventing the light bulb.

New drug therapies go through thousands of cycles to uncover a drug.



TOP TIPS!

✓ Even the smallest changes can have big impact. If you are unsure how to start, think small then work your way up.



KEY TOOLS AND TEMPLATES

There are lots of tools on our pages that can help with this, check out lessons learnt, retrospective tools, among others.