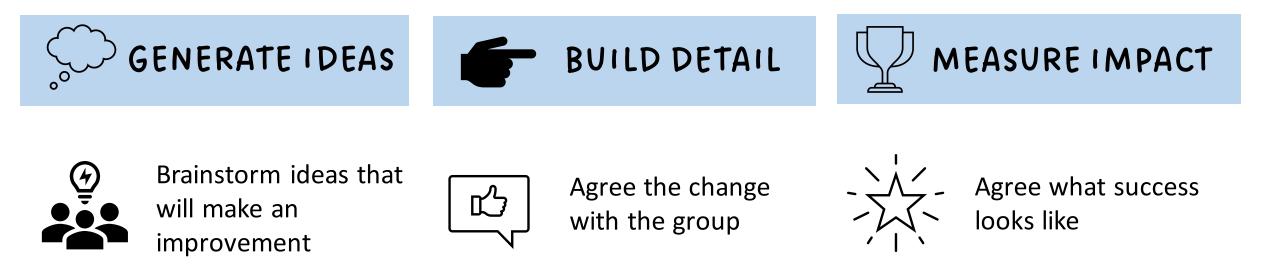




This phase is about generating your improvement ideas and solutions and agree which one or ones to test first. Once agreed, you will then design and add the detail to your chosen solution/s and decide how you will measure whether this /these have made an impact.





How do these different ideas compare against the goal?



Design the change



Decide how you are going to measure the impact of change