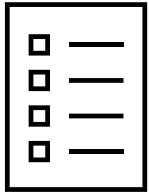


DELIVER

This phase is where you get plan, test and carry out the solution/change and then measure the impact it has had. We can use PDSA to help us with this. This stands for Plan, Do, Study, Act.



PLAN



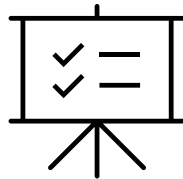
Develop a plan to test the change, involve people affected



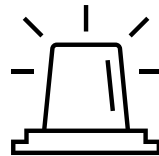
Assess change readiness and anticipate risks and issues



DO



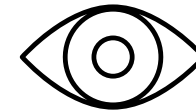
Carry out the planned change



Monitor the impact, managing risks and issues



STUDY



Look at the impact of your change against your success measures